

ABSTRACT

[0037] The method and system of the present invention provides an improved technique for providing email to a wireless device during an outage. Email messages are redirected from the primary email system to a secondary email system during an outage such as, for example, a natural disaster. Email messages are accessible from the secondary email system through a wireless device. A notification message is sent to the user's wireless device alerting them that their email messages are available on the secondary email system through their wireless device. After the termination of the outage, email messages received during the outage are synchronized into the users standard email application.